

QUALITY POLICY STATEMENT.

Management and staff at Hydroviron are dedicated to the principle of never ending improvements in product quality, reliability, customer service and innovation.

Our principal aim is to always supply to our customer's high quality reliable products with unrivalled levels of customer service that conform exactly to stated or agreed specifications and order requirements.

The establishment of a QEMS is therefore the foundation to establish a company culture centred upon continuous quality improvement.

The QEMS is based on the requirements of BS EN ISO 9001 and BS EN ISO 14001 and Hydroviron are fully committed to fulfilling these requirements. The system has been developed to enable full integration of in-house, industry approved and client specific requirements.

The QEMS provides a framework for risk based approach to thinking, managing opportunities and mitigation of risks and has been developed to enable full integration of in-house, product, industry best practice and client specific requirements

- The aims of the QEMS are to prevent quality and environmental defects / issues at the earliest stage possible. This in turn improves the overall efficiency of the organisation and assists in the compliance with our annually formulated quality and environmental objectives.

- The QEMS will ensure that all products and services will meet customer specification and provide satisfaction with regard to product reliability, quality, delivery and customer service.

This policy will be communicated to all staff and any necessary external interested parties i.e. sub-contractors that may be working on our behalf. It will be available to the public, via the company web site: www.Hydroviron.com.

Top management will review this policy and formulate QEMS objectives at least annually during management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

Signed:



Gregg Clark.
Operations Director.
16th July 2021.